



Dear Valued Partners,

We hope this message finds you well.

To help ensure the **smooth and reliable delivery of your Billing Statements through the Tenants Portal**, as well as the accurate sending of **email correspondences to your correct email address**, we kindly request your assistance in updating your registered contact details.

Our I.T. Team has noted an increase in **bounced or undelivered email notifications**, which may prevent some partners from receiving important advisories, reminders, and billing-related messages.

To address this, we ask all partners to review and provide their updated email information:

- **Primary Email Address** – used for **Tenants Portal access and login**
- **Secondary Email Address** – designated **recipient for Billing Statement and Invoice email notifications**

Ensuring that these email addresses are current will help maintain uninterrupted communication and prevent missed notifications.

You may send your updated details through your usual coordination channels or via: **RMails.TenantsPortal@robinsonsland.com**

We appreciate your cooperation and continued partnership.

Best regards,

Robinsons Malls Team